EFFECTIVE REPORTING AND COMMUNICATION FOR IMPROVED RESULTS

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ABSTRACT

This presentation will describe our process for providing meaningful, concise, and actionable recommendations from all technologies used in the CBM program. Information flows from the analyst, into the Acuren Reporting Software – Tango. Technicians are experienced on the proper methods for entering recommendations based on their findings. This software allows the technician to review the historical recommendation from the current technology being used and any others against a particular component to ensure a complete analysis of the component prior to forming a recommendation. The analysis information then flows into Nova Scotia Power’s Asset Health Monitoring software Meridium, as recommendations. From here any recommendations that require action on the part of Nova Scotia Power such as cleaning a fan, or changing a bearing will be sent to their work flow management software Directline and enter the work order planning process. Actionable recommendations flow from the analyst to the planner with very little intervention – only a quick quality control check with the creation of the import files for Meridium. This streamlined process allows the Analyst’s to communicate a number of recommendations easily and directly to the people that will be acting on them. NSPI’s planners then have the responsibility to ensure the work is being carried out with accountability built into their work flow process.